**EDUCATION**

**CompTia A+ Certification** 08/2024

**Udemy** Online 2018-2020 Web Developer Courses React Certification Laravel Certification

**Harvard** CS50 Online, 01/2020 – 02/2020 React Native Developer

**Google Scholarship,** 2017 - 2018 Android Mobile Developer

**NCC Education** 2013 - 2016 Diploma in Computing Level 5

**TECHNICAL SKILLS**

* **IT Support & System Administration:** Microsoft Exchange, Active Directory, Windows & macOS troubleshooting.
* **Networking & Security:** Network configuration, cybersecurity awareness, data protection policies.
* **Software & Tools:** Microsoft Office Suite, Google Workspace, Remote Desktop.
* **Hardware Management:** Device setup & inventory management, hardware troubleshooting.
* **General IT Knowledge:** Cloud apps, user testing, documentation, problem-solving.
* **Frontend:** React.js, Next.js, Redux, JavaScript (ES6+), Tailwind CSS, Bootstrap, Material UI
* **Backend:** Node.js, Express.js, Firebase, MongoDB, PHP (Laravel)
* **Development Tools:** GitHub, Heroku, Vercel, Webpack, Babel
* **Testing & Optimization:** Unit Testing (Jest, React Testing Library), Lighthouse Performance Audits
* **CMS & Other Tools:** WordPress, SEO Optimization, Google Analytics, Adobe Photoshop, Figma

**PROFESSIONAL EXPERIENCE**

**Chislehurst Healthcare |** Onsite *(07/2023 - Present)*

*IT Support/Team Leader*

* Provided first-line technical support, resolving hardware/software issues efficiently.
* Managed Microsoft Exchange, adding/removing users and troubleshooting email-related issues.
* Led IT training sessions for new employees, ensuring effective use of company systems.
* Advised teams on cybersecurity best practices and monitored data protection policies.
* Created and maintained a detailed inventory of company devices.
* Took on leadership responsibilities, assisting other departments as required.

**Intercom Staffing / UpMySalary |** Remote work USA *(02/2021 - 04/2023)*

*Full Stack JavaScript Developer, Multiple Projects*

* Collaborated with a remote team to develop multiple web applications using React.js and Next.js.
* Served as the go-to developer for React.js debugging and implementation best practices.
* Developed e-commerce solutions using Firebase for authentication and database management.
* Led UI/UX improvements, increasing user engagement and Lighthouse scores.
* Implemented unit testing to enhance application stability and maintainability

**We Are Rush** | Remote Volunteer Work (03/*2020-01/2021*)

*Full Stack Developer*

* Assisted in setting up and maintaining IT infrastructure for a digital vaccination certificate project.
* Provided training on IT tools and security practices.

**RELEVANT SKILLS**

* Strong communication and interpersonal skills
* Ability to diagnose and resolve technical issues efficiently
* Fast learner, adaptable to new technologies
* Team leadership and training experience

**REFERENCES**

On request